

QUALITY POLICY

REA STEAM CLEANING S.r.l. represents the evolution of REA S.n.c., born in 1983 as a family company, having as its object the design and production of machines and equipment with saturated steam, to be used in multiple industrial sectors for the cleaning and the sanitization of products, equipment, machines and environments.

In order to offer the customers a quality product and service, the company is focused on the following aspects:

1. Specialization in washing systems

We have chosen to specialize exclusively in the production of steam generators and washing tools intended for professional and intensive use. Our experience in this sector allows us to offer products with high performance and exceptionally high durability.

2. Quality of the materials used

Steam generators and washing tools are made of ultra-resistant materials.

The bodies of the REA steam generators are made entirely of stainless steel, with a thickness of 1.5 mm.

We are the only ones to offer 2 types of steam hose: the "heavy duty" one - the most resistant available on the market, and the "comfort" one - aimed at a more ergonomic and less demanding use.

Our handles are designed and manufactured for specific use with saturated steam and are not of hydro-cleaner origin.

3. Internal production

We manufacture steam generators and fixed systems entirely in our workshop.

All products are subjected to final testing before delivery and are CE certified.

The boilers comply with the P.E.D. Pressure Equipment Directive, an absolute guarantee of quality and safety.

Our exclusive multi-boiler system ensures a fast rise in pressure and constant steam output, without decreases during work.



The 50 and 100 liter water tanks mounted on our mobile machines guarantee an autonomy of about 5 hours.

We use water delivery pumps with increased flow (from 200 to 600 liters) to allow a very fast filling of the boilers and therefore avoid pressure drops while using the machine.

4. Research and development

REA has a research and development department committed to constantly improving the characteristics of steam generators, in terms of performance, ecology, decrease in water consumption, steam quality and reliability. In addition, it deals with the creation of new cleaning systems and, in this sense, has been awarded 2 times by the European Community, as part of the HORIZON 2020 project.

5. Product customization

We are able to customize our products with extreme versatility. In particular, we make customized washing tools and steam generators with specific characteristics, satisfying the most disparate needs of our customers.

6. A reliable staff

From the multilingual Customer Care to the always available technical assistance, Rea staff is ready to welcome your requests and serve you better.

7. Quality Management System

We are ISO 9001:2015 certified and, therefore, we are particularly attentive to the following aspects:

- Continuous improvement of processes through the analysis of risks and opportunities;
- Strengthening of the technical area, both as regards design and experimentation;
- Effectiveness of commercial action through the skills acquired on our products and experience on the needs of customers in the different sectors of use of REA machines.
- Collaborative relationship with strategic suppliers.
- Timely production in quantitative and quality terms, through compliance with the management system procedures.
- Application of all mandatory sector regulations.
- Involvement of collaborators in the continuous improvement process of the company.



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In order to provide implementation of the quality policy, the Management annually defines an improvement plan, specifying its objectives.

Each collaborator must develop its quality objectives, on the basis of what is indicated by the Management, and ensure a constant commitment to support the Plan.

Trofarello, 12/06/2020

The direction.....